Blissway "I-70 Shoulder Lane Enforcement technology and back office operations pilot" Statement of Work (High Level)

1. Install and maintain equipment on the road
    a. 2-3 locations for each zone/gantry.
    b. 99.95% accuracy. If manual review is necessary, it is included in the price
2. Operate roadside system for capturing safety violations:
    a. Large vehicles (3+ axles and/or 25+ feet in length)
    b. Closed EL
    c. Crossing solid yellow line
    d. Toll Evasion due to having obfuscated, altered, or obliterated license plate or maintained a license plate in violation of § 42-3-202(2)(b), C.R.S., or while travelling without a license plate (pending Board business rule approval)
3. Send violation notices by mail
4. Provide customer platforms:
    a. See violations details (date, photos, videos)-Web
    b. Make payments-Web and IVR
    c. Dispute a violation and upload required documentation-Web
    d. Request a hearing and make a refundable deposit-Web (pending Board business rule approval)
    e. Landing page hosted URL provided by CTIO. It will include information about the program, the legislation and FAQ.
5. Provide evidence packages and platform for ALJs, process and mail ALJ determinations
6. Place and release registration holds with Colorado DMV
7. Collections for non-payment
8. Customer service center available Monday-Friday 7:30am-5:30pm MT
9. Provide monthly reports to CTIO (TBD what it will contain)